

Training



Treasury

Optimization

System Integration

Sarbanes-Oxley

Training

Customized Training and Education Programs

Virtuoso, LLC provides a wide variety of training and education services for companies utilizing the SAP™ R/3 FI/CO/Treasury and BI suite of applications. Our firm recognizes that every organization has unique business challenges. Therefore, Virtuoso develops a broad array of service and training delivery models to provide solutions appropriate for each client's needs. Our team works closely with each client to design, develop and implement learning solutions that address strategic business problems for measurable and marked return to the organization.

Virtuoso offers training courses that can get your team up and running quickly and cost-effectively. Our firm can tailor our educational seminars to meet the specific needs of your organization, as well as provide standard FI/CO/Treasury/BI training programs. On-site training minimizes your staff's travel time and expenses, promotes employee productivity, and leaves you with valuable project deliverables in your system once the training session is complete.

Virtuoso's Training and Education Programs take into account the uniqueness of each company. A disciplined six-step process is utilized:

- Plan - Agree on project goals, processes, and deliverables
- Analyze - Understand process and end users skill levels, develop strategies and course methodologies that are appropriate for the situation.
- Design - Determine task attributes and final curriculum design, training media, documentation, and priorities
- Prototype - Develop and finalize class prototype, and develop standards and templates
- Develop - Develop work instructions, concepts, exercises, any online systems, documentation, and instructor materials
- Pilot and deliver - Pilot and refine documentation and training materials, and deliver the final product

Each of our service delivery models are designed to provide the right solution for a one-of-a-kind need. The following service delivery models are built on best practices methodologies to offer our customers accessible support systems, managed to business goals, with flexible resources to meet complete needs:

Configuration Training

Virtuoso's SAP R/3 FI/CO/Treasury/BI user education improves your daily operations by bringing customized configuration training, documentation, and the latest computer-based tools to your employees. Whether looking to enhance your in-house report development skills, or just getting your internal FI/CO analysts up to speed, Virtuoso can design a package that delivers immediate configuration knowledge. And if a shake-up occurs and you temporarily lose some of your in-house configuration knowledge, we can help back-fill your organization's needs with a client-specific support package.

Financial Reporting Training

Understanding and applying R/3 Reporting tools and financial reporting options will ensure that your enterprise fulfills complex reporting requirements. From Report Painter/Writer, to SAP Query, to BW, Virtuoso can help your

organization fully exploit each tool's key benefits and deliver a proven enterprise reporting strategy. Implement key reporting enhancements, such as the ALV Grid Control, and learn how it can reduce customized IT development time by up to 50%. Virtuoso consultants specialize in how BW and third-party tools can complement R/3 reporting.

Virtuoso can lead in the development of best practices for all the FI/CO reporting tools at the disposal of the SAP R/3 system:

- Assist in the development of a reporting strategy supporting best practice initiatives.
- Introduce reporting techniques that leverage the drilldown reporting functionality not only for CO-PA, but Product Costing, Internal Orders, G/L, A/P, A/R and Profit Center Accounting
- Avoid and remedy common reporting pitfalls

- Fine-tune CO-PA reports for optimal data flow and apply tools such as report splitting, the report-to-report interface and summarization levels to optimize CO-PA report performance.

Report Painter and Report Writer are invaluable options for reporting on financial data in R/3, however they are often underutilized because the right guidelines and instructions are difficult to find. Virtuoso can enable enterprises to fully understand and utilize these key tools.

Solid training in the area of reporting can make or break your project. The domain knowledge experts at Virtuoso can clear away the barriers, showing how to deliver best practice reporting processes for every area of the enterprise.

Virtuoso, LLC Company Profile

Virtuoso, LLC provides consulting services focused on the SAP™ R/3 Financials suite, working with clients in the areas of business intelligence, productivity enhancement and system integration. Virtuoso's value is its ability to uniquely package its consulting services into client-specific and cost-effective business solutions.

From development of a system enhancement roadmap; to the implementation of effective business practices; to the achievement of real results in your SAP environment, Virtuoso's efforts are focused on delivering practical solutions to real business problems. Virtuoso consultants possess the business acumen and technical expertise to help its clients maximize return on their SAP investment.

Hella North America, Inc.

Hella engaged Virtuoso, LLC for FICO Report training. Virtuoso provided thorough, easy-to-follow training sessions for our team. Using Hella-specific report requirements during report training and development allowed us to truly learn, understand and question each reporting tool. The Virtuoso consultant engaged and challenged our team to understand several of the FICO reporting tools and to apply this knowledge directly to our work and outstanding report requests. His high-energy personality was a pleasure to work with and we look forward to the opportunity to working together again."

Julia D. Michels, Manager of Financial Systems & Reporting



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